

Troubleshooting Guide

No sound - poor quality – too quiet

- (1) Check the speaker is pushed firmly into the socket above the ear.
- (2) Remove the dome and clean, making sure to remove any wax or other debris from the central hole.
- (3) Replace the underlying wax filter with a new one.

Poor fit

- (1) Check that you are using the correct size dome, try a larger dome if the speaker is loose in the ear. Try a smaller dome if the speaker is difficult to slide into the ear canal or will not fit past the entrance.
- (2) Check that speaker wire is not too long or too short.
- (3) The length of the speaker wire can be fine-tuned by gently adjusting the angle of the bend where the speaker plugs into the socket that sits above the ear.
- (4) If the speaker slides out of the ear, add a retention lock.

Difficult to hear in noise

- (1) Use a pair of Invisicom earpieces - one in each ear. Use closed domes.
- (2) In addition to above, use a double dome each ear.



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